



**State of Illinois
Illinois Commerce Commission
Code Part 737.130
LEC Electing Providers Quarterly Filing**

**Gallatin River Communications L.L.C. d/b/a CenturyLink GRC
for quarter ending June 30, 2014**

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)

Credits due to out-of service conditions lasting more than 30 hours	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$24.29	\$3.03	\$10.18	\$37.50
B. Number of credits issued for repairs - 30-48 hours:	10	3	4	17
C. Number of credits issued for repairs - 49-72 hours:	3	1	2	6
D. Number of credits issued for repairs - 73-96 hours:	1	0	1	2
E. Number of credits issued for repairs - 97-120 hours:	1	0	0	1
F. Number of credits issued for repairs greater than 120 hours:	0	0	0	0
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)

Failure to Install Basic Local Exchange Service	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$4.49	\$2.83	\$2.77	\$10.09
B. Number of installations after 5 business days:	0	1	1	2
C. Number of installations after 10 business days:	0	0	0	0
D. Number of installations after 11 business days:	1	0	0	1
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)

Missed Appointments	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$100.00	\$0.00	\$25.00	\$125.00
B. Number of customers receiving credits:	4	0	1	5
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0